

Amendments to the Claims:

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Original) A method of providing information for events associated with an operation of a payment media handling apparatus, the method comprising:
 - determining that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;
 - informing a responsible party of the payment media handling operation event;
 - and
 - providing a set of instructions to the responsible party on possible action steps to resolve the payment media handling operation event,
 - wherein the set of instructions comprises at least an audio and visual message.
2. (Original) The method of claim 1, wherein the payment media handling operation event comprises at least one of a payment media handling apparatus error, a payment media handling apparatus electronic coupling event, a payment media handling apparatus operation question and a payment media processing event.
3. (Original) The method of claim 1, wherein the set of instructions further comprises one or more of a visual message, an audio message and a text message.
4. (Original) The method of claim 2, wherein the payment media handling apparatus error comprises at least one of a payment media note jam, a payment media coin jam, a payment media note misfeed, a payment media coin misfeed, a payment media note double feed, an unauthorized payment media activity and a fraudulent payment media activity.
5. (Original) The method of claim 2, wherein the payment media handling apparatus electronic coupling event comprises an event which identifies that the payment media handling apparatus is coupled to another electronic device.

6. (Original) The method of claim 2, wherein the payment media processing event comprises one or more events associated with performance of a payment media operation.

7. (Original) The method of claim 6, wherein the payment media operation includes at least one of a payment media acceptance operation, a start fund operation, a payment media change dispensing operation, a payment media advance operation and a payment media bank deposit operation.

8. (Original) The method of claim 1, wherein the responsible party includes at least one of a payment media handling apparatus user, a supervisory entity in the retail store, a supervisory entity not physically located in the retail store, a payment media handling apparatus repair representative, a security representative and a law enforcement official.

9. (Original) The method of claim 1, wherein the audio and visual message comprises at least one of a computer slide presentation and a video presentation.

10. (Original) The method of claim 1, further comprising prompting the responsible party, prior to the providing step, whether it wants to receive the set of instructions.

11. (Original) The method of claim 1, wherein the step of determining that the payment media handling operation event has occurred comprises performing at least one of a payment media handling apparatus self-diagnostic action and a payment media handling apparatus self-correcting action.

12. (Original) A machine-readable storage medium that provides instructions for providing information for events associated with an operation of a payment media handling apparatus, the instructions, when executed by a processor, cause the processor to perform operations comprising:

determining that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

informing a responsible party of the payment media handling operation event;
and

providing a set of instructions to the responsible party on possible action steps
to resolve the payment media handling operation event,

wherein the set of instructions comprises at least an audio and visual message.

13. (Original) The machine-readable storage medium of claim 12, wherein the set of instructions further comprises one or more of a visual message, an audio message and a text message.

14. (Original) The machine-readable storage medium of claim 12, wherein the responsible party includes at least one of a payment media handling apparatus user, a supervisory entity in the retail store, a supervisory entity not physically located in the retail store, a payment media handling apparatus repair representative, a security representative and a law enforcement official.

15. (Original) The machine-readable storage medium of claim 12, wherein the payment media handling operation event comprises at least one of a payment media handling apparatus error, a payment media handling apparatus electronic coupling event, a payment media handling apparatus operation question and a payment media processing event.

16. (Original) The machine-readable storage medium of claim 15, wherein the payment media handling apparatus error comprises at least one of a payment media note jam, a payment media coin jam, a payment media note misfeed, a payment media note double feed, an unauthorized payment media activity and a fraudulent payment media activity.

17. (Original) The machine-readable storage medium of claim 15, wherein the payment media handling apparatus electronic coupling event comprises an event which identifies that the payment media handling apparatus is coupled to another electronic device.

18. (Original) The machine-readable storage medium of claim 15, wherein the payment media processing event comprises one or more events associated with performance of a payment media operation.

19. (Original) The machine-readable storage medium of claim 12, wherein the audio and visual message comprises at least one of a computer slide presentation and a video presentation.

20. (Original) A system for providing information for events associated with an operation of a payment media handling apparatus, the system comprising:

an output device; and

a controller, coupled to the output device, and that:

determines that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

informs a responsible party of the payment media handling operation event; and

provides a set of instructions to the responsible party on possible action steps to resolve payment media handling operation event, the set of instructions provided via the output device,

wherein the set of instructions comprises at least an audio and visual message.

21.-33. (Canceled)